

# RMA (Return Manufacturers Authorization) FORM

## MONGOOSE handheld receiver

<b>RMA#</b>	<i>number only issued by BVS</i>	<b>*Date:</b>	
<b>*Name:</b>			
<b>Title:</b>			
<b>*Company:</b>			
<b>*Address:</b>			
<b>*City:</b>		<b>*State:</b>	
<b>*Phone:</b>		<b>Fax:</b>	
<b>*E-mail:</b>			

**Yellowjacket Unit:**

<b>*Unit S/N:</b>		<b>*Purchase Date:</b>	
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**IPAQ Unit:**

<b>iPAQ Model #:</b>		<b>IPAQ S/N:</b>	
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BVS does not repair HP iPAQs. HP charges an \$85.50 diagnostic fee for iPAQs out of warranty. See HP.COM for details.

**Accessories returned with your unit (place check next to item):**

Battery		Antenna		Battery Charger	
Serial Cable		Headphones			

**Other:**

**Ship back to BVS pre-paid via (place check next to shipping choice):**

UPS Ground		UPS Next Day Air		2 <sup>nd</sup> Day Air	
3 Day Select		Fedex Express		Fedex Ground	

**Reason for Return (please visit [www.bvsystems.com/warranty](http://www.bvsystems.com/warranty) for details):**

**Signature (or initialize for e-mail) :**

**COMPLETE THIS FORM & FAX BACK TO 732-548-3404**

**OR E-MAIL TO: [RMA@BVSYSTEMS.COM](mailto:RMA@BVSYSTEMS.COM)**

**We cannot issue an RMA number until we have received this form.**